



Revere Waterwatch[®] Customer Report

November 7, 2007

Smith Residence
22 Main Street
Revere, MA 02151

Dear Resident:

Enclosed is your Revere Waterwatch[®] report.

Revere Waterwatch[®] is an education and information program sponsored by the City of Revere. It is designed to help residents understand how they use water at home, and find ways to cut water use and save money.

The report is the result of a computer analysis of your water bills and the survey of your home water use. It shows how you use water each day, and explains the daily and annual water consumption for each use. Your report will also show any variations in seasonal water use caused by washing cars, lawn watering and filling pools.

Please note that your report indicates that you may have opportunities to conserve water in your household and save money.

Thank you for your interest in water conservation.

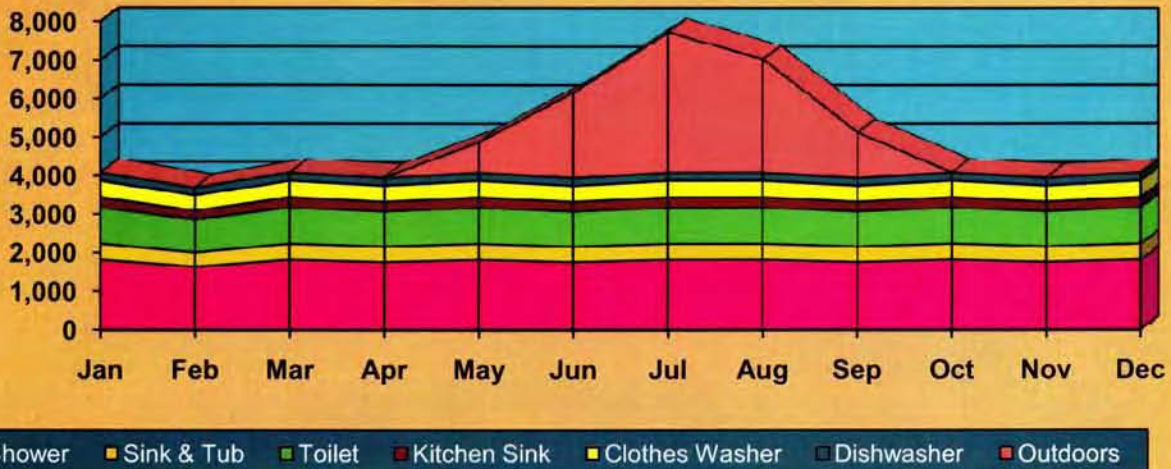
Sincerely,

Thomas G. Ambrosino
Mayor



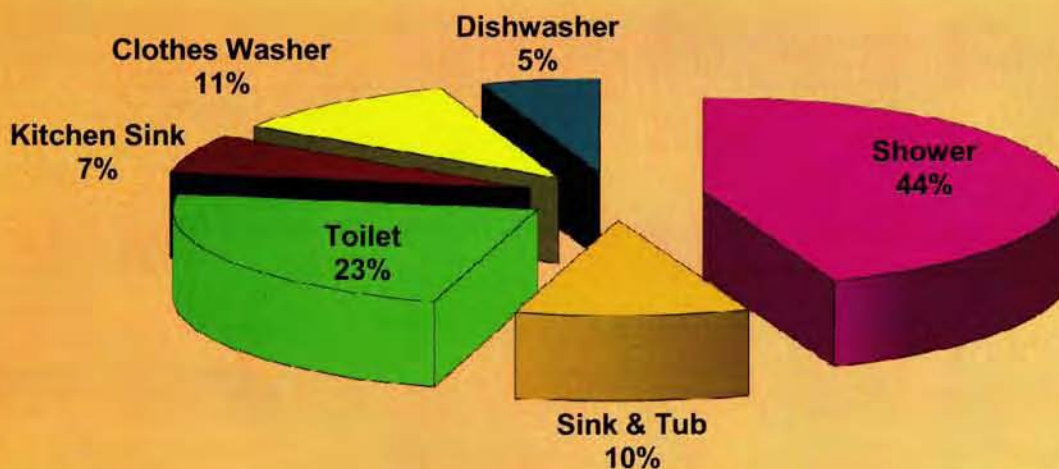
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Usage in Gallons per Month



If your seasonal analysis shows higher water consumption in the warm months, it is usually caused by outdoor uses such as watering lawns and gardens and washing cars. The next page shows you how your usage compares to other similar households.

Your Indoor Daily Water Use



The chart above shows how you use water inside your home each day. The average American uses about 70 gallons of water per day, and bathroom usage accounts for 60% of that total. Please refer to the table on the next page to see how much water you actually use.



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| APPLIANCE TYPE | YOUR DAILY USE | YOUR ANNUAL USE | YOUR WATER USE RATING |
|----------------|----------------|-----------------|-----------------------|
| Shower | 58 gal | 21,200 gal | high |
| Sink & Tub | 14 gal | 4,960 gal | average |
| Toilet | 30 gal | 11,100 gal | average |
| Kitchen Sink | 9 gal | 3,150 gal | average |
| Clothes Washer | 14 gal | 5,040 gal | low |
| Dishwasher | 7 gal | 2,520 gal | high |
| Outdoors | 29 gal | 10,800 gal | high |

SPECIFIC RECOMMENDATIONS FOR THE Smith HOUSEHOLD

The water use rating in the table above compares your use to the national average for similar households. The following water saving opportunities have been identified based upon a computer analysis of your water bills and the questionnaire submitted for your household.

Shower - A high performance, water-efficient showerhead uses less than 2.5 gals/min. It will give you a good shower and cut your water use. Also fix any leaks in the tub diverter valve. These measures could save about 10,600 gallons or \$130 per year.

Toilet - You indicated that your standard toilet was installed before 1992. If you replace it with a new water conserving model that meets federal standards, you could save about 6,400 gallons or \$79 per year.

Faucets - Efficient faucet aerators are inexpensive and easy to install on your kitchen and bathroom sinks. In addition to saving energy used for water heating, putting aerators on all your faucets can save 1,300 gallons or \$16 per year.

Irrigation - There are many ways to reduce outdoor water use while ensuring that plants get the water they need. Fix leaks and maintain hoses, sprinkler heads and valves. Install automated controls, such as soil moisture sensors, to prevent irrigation when unneeded. Only water after sundown, and convert to drought resistant grass and plants.

If you have a question about your water/sewer bill, please call the Revere Water and Sewer Office at (781) 286-8145. Massachusetts Water Resources Authority offers free water saving kits. Please call them at (617) 242-7283. If you have a question about the customer report, please call (617) 884-1902.